

Press Release Regarding Data Correction of Dublin Region Monthly Homeless Figures – 29/09/2023

PASS is the national database used for the administration of homeless activity across all 31 local authorities. It is also the official mechanism for tracking and measuring homelessness in Ireland. In August 2023, a major change to PASS was made to provide a portal for Private Emergency Accommodation (PEA) facilities in Dublin to 'live' book residents in and out of services. Prior to this, PEA facilities used a standalone booking system and DRHE staff manually inputted a copy of their records onto PASS.

The new PEA portal went live on August 17, 2023. During the process of on-boarding the PEA bookings onto PASS, it emerged that a number of bookings had been correctly opened on PASS when the original booking was made but not closed when the individuals left the PEA, **i.e.** the booking was closed correctly on the PEA bed management system but the record (of exit) was not replicated on the PASS system.

Following discussions with the Department about independent oversight, the DRHE has invited an external person of appropriate qualification to independently review the data correction. The errors, related only to bookings for single adults, occurred in a context of tens of thousands of bookings made every year in the Dublin Region.

The Dublin figures for August 2023 show a reduction of 308 single adults. This reduction is due to the correction of past data and not a significant change in presentations and/or exits to tenancy.

Dublin Region Homeless Executive