

EXTREME WEATHER EMERGENCY PROTOCOL

The Dublin Region Homeless Executive (DRHE) is leading the response to ensure homeless persons at risk are sheltered for the duration of any extreme weather event. We have been working with our partners in homeless services and the other Dublin Local Authorities to develop and implement contingency plans, as part of a coordinated response that can be activated during extreme weather conditions or adverse event.

The DRHE receives direct alert weather warnings from Met Eireann to allow for contingency plans to be activated immediately. The Alert system involves three levels of severity: **Red** (highest severity and relatively rare events), **Orange** (severe weather- can impact significantly) and **Yellow** Alerts (not threatening to general population but can pose high risk for people exposed to the weather).

The alert warnings cover a broad range of weather types: Wind, Rain, Snow, Low Temperatures, Fog, High Temperatures, Thunderstorms, and Coastal Wind Warnings. Extreme Weather alerts can stay in effect for short periods or may be extended for a number of days. In 2018, so far, we have witnessed a high number & range of yellow, orange and red weather alerts involving snow, low temperatures, heat, rain and wind. The alert system is fully explained on Met Eireann's website: <https://www.met.ie/met-eireann-warning-system-explained>

Responses to Extreme Weather Alerts:

The DRHE has a range of rapid emergency accommodation and support measures which will be activated depending on the level of severity and the type of weather alert predicted, these include:

- Ensuring continued operation of DRHE essential services;
- Increased capacity in existing emergency accommodation;
- Increased support services staffing and / or hours of operation by the Housing First Intake Team;
- Enhanced day services during extreme weather events;
- Additional emergency placements / shelters in various designated centre/s specifically targeted at people sleeping rough;
- Ensure effective communications systems are in place.

All of these responses have been implemented for extreme weather events during 2018, led and fully resourced by DRHE, and operated by a range of NGO service providers with the specific competencies to respond quickly and effectively.

ALERT	HOMELESS SERVICES RESPONSE
RED	<p>This is the most severe weather warning, and also quite rare. During red alerts the general population are advised to take protective measures. Depending on the location, type of alert, timing and duration of the alert, any or all of the following can be implemented:-</p> <ol style="list-style-type: none"> 1. Ensuring continued operation of DRHE essential services; 2. Increased capacity in existing emergency accommodation; 3. Increased support services staffing and / or hours of operation by the Housing First Intake Team; 4. Enhanced day services; 5. Additional emergency placements / shelters in designated centre/s specifically targeted at people sleeping rough; 6. Other supports as required.
ORANGE	<p>Severe weather which can impact significantly. Depending on the location, type of alert, timing and duration of the alert, any number of the following can be implemented:</p> <ol style="list-style-type: none"> 1. Increased capacity in existing emergency accommodation; 2. Increased support services staffing and / or hours of operation by the Housing First Intake Team; 3. Enhanced day services; 4. Other supports as required.
YELLOW	<p>Yellow alert indicates that the weather is not threatening to general population but can pose risk for people exposed to the weather. Depending on the location, type of alert, timing and duration of the alert, any number of the following can be implemented:</p> <ol style="list-style-type: none"> 1. Increased capacity in existing emergency accommodation if required; 2. Enhanced day services; 3. Other supports as required.

General Information

If an individual / family is presenting as homeless for the first time in Dublin, their respective Local Authority will carry out a comprehensive assessment.

- **Dublin City Council** - The Central Placement Service is available during the day in Parkgate Hall, 6-9 Conyngham Road, Dublin 8 from 10.00am to 12.00pm and from 2.00pm to 4.00pm Monday to Friday for individuals and families presenting as homeless in the Dublin City Council area.
- **Fingal County Council** - Homeless Section, Civic Offices, Grove Road, Blanchardstown, Dublin 15. Open Monday-Friday: 9.30am – 12.30pm. Telephone: 01 890 5090 Monday to Friday: 9am – 4.30pm. Email: homeless@fingalcoco.ie
- **South Dublin County Council** Homeless Section - County Hall, Tallaght, Dublin 24. Open Monday-Friday: 10am – 12pm. Telephone: 01 414 9364 Monday to Friday: 9am – 5.00pm. Email: sdchomeless@sdublincoco.ie
- **Dún Laoghaire-Rathdown County Council** Homeless Section - County Hall, Marine Road, Dún Laoghaire. Open Monday-Friday: 10am – 4pm. Telephone: 01 205 4804 Monday to Friday: 9am – 5pm. Email: homeless@dlrcoco.ie
- For access to emergency accommodation out of hours contact **Homeless FREEPHONE 1800 707 707**, Saturday and Sunday from 10am to 2am
- Housing First Intake Service - 086 813 9015
- Tenancy Protection Service - 1800 454 454
- Dublin Placefinders Service & Housing Assistance Payment (HAP) for homeless households - 01 222 6804
- If a member of the public would like to make Dublin's Housing First Service aware of a person sleeping rough in the Dublin region, please contact us here <https://www.homelessdublin.ie/homeless/i-am-rough-sleeping/report-rough-sleeper>

**We have a facility for the public
to report rough sleeping.**

If you see anyone sleeping rough in the Dublin
Region please report it to

www.homelessdublin.ie/report-rough-sleeper

For further information:

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