

15th October 2018

Contact Information for families presenting as Homeless for the first time in the Dublin Region

If an individual / family is presenting as homeless for the first time in Dublin, their respective Local Authority will carry out a comprehensive assessment.

- **Dublin City Council** - The Central Placement Service is available during the day in Parkgate Hall, 6-9 Conyngham Road, Dublin 8 from 10.00am to 12.00pm and from 2.00pm to 4.00pm Monday to Friday for individuals and families presenting as homeless in the Dublin City Council area. Email: homelesscps@dublincity.ie
- **Fingal County Council** - Homeless Section, Civic Offices, Grove Road, Blanchardstown, Dublin 15. Open Monday-Friday: 9.30am – 12.30pm. Telephone: 01 890 5090 Monday to Friday: 9.00am – 4.30pm. Email: homeless@fingalcoco.ie
- **South Dublin County Council** Homeless Section - County Hall, Tallaght, Dublin 24. Open Monday-Friday: 10.00am – 12.00pm. Telephone: 01 414 9364 Monday to Friday: 9.00am – 5.00pm. Email: sdcchomeless@sdublincoco.ie
- **Dún Laoghaire-Rathdown County Council** Homeless Section - County Hall, Marine Road, Dún Laoghaire. Open Monday-Friday: 10.00am – 4.00pm. Telephone: 01 205 4804 Monday to Friday: 9.00am – 5.00pm. Email: homeless@dlrcoco.ie
- For access to emergency accommodation out of hours contact **Homeless FREEPHONE 1800 707 707**, Saturday and Sunday from 10.00am to 2.00am

The Dublin Region Homeless Executive's Family Support Team

The DRHE however recognises that for families who are not eligible for housing support, a temporary arrangement may need to be put in place on a given day to avoid rough-sleeping.

On behalf of the Dublin Region Homeless Executive (DRHE), Focus Ireland has provided a service facilitating access to one night only accommodation, support and advice, to families who do not have entitlement to Social Housing Support and / or who may have a crisis need for accommodation.

From Monday 15th October 2018 this service will transfer to the Central Placement Service, DRHE. Each individual local authority will continue as normal to assess applications for social housing support based on homelessness and make arrangements for temporary or long-term accommodation as appropriate.

On behalf of the four Dublin Authorities, the Family Support Team (within CPS) will provide emergency accommodation on an exceptional needs basis to families. As this is a crisis placement, the service will be on a one night only basis, as is normal in these circumstances and only one offer of accommodation will be made. The booking is to facilitate arrangements to be made with relevant services, as appropriate e.g. Department of Social Protection, Department of Justice, TUSLA, NGOs and regional local authorities.

Focus Ireland, funded by TUSLA, will continue to provide an evening support service which will offer advice, information, advocacy and practical support e.g. food and homework clubs to families in one night only accommodation or who are having difficulty sourcing self-accommodation.

Booking Times

Hours of operation: 10.00am – 4.00pm Monday – Friday
12.00pm – 4.00pm Saturday & Sunday

Contact details: 01 222 6977

**There will be a backup service for families only on 01 222 6977 from 4.30pm to 9.00pm seven days a week.*