

Dublin Region Homeless Executive Homeless Service Complaint Form

Dublin City Council is committed to ensuring that the highest standards in homeless service provision are offered to individuals and families who experience homelessness. If you are dissatisfied with the quality of service you have received, please complete this form and return:

By post: Dublin Region Homeless Executive Or email to: drhe.complaints@dublincity.ie
Complaints Manager
Block 1, Floor 2
Civic Offices
Wood Quay
Dublin 8

Name: _____

Address: _____

Telephone: _____ Email: _____

Please indicate if this is the first time you have made this complaint: Yes No

Please give details of your complaint: (Include date, time, location and any other relevant details)

Your complaint will be acknowledged within 5 working days of receipt of the form and a response issued within 21 working days. If this time needs to be extended the service manager will contact you to update you.

Full details of the Dublin City Council/DRHE complaints policy is also available on <http://www.homelessdublin.ie/how-to-make-a-complaint>

Signed: _____ Date: _____