Feidhmeannacht um Dhaoine ar Easpa
Dídine Réigiún Bhaile Átha Cliath
Dublin Region Homeless Executive

Cold Weather Strategy 2026/27

In the event of cold weather or any emergency event in Dublin, the Dublin Region Homeless Executive (DRHE) coordinates the response to homelessness on behalf of the four Dublin Local Authorities. In order to meet the increase in demand for homeless services and have the appropriate contingency plans in place for cold weather conditions, we are activating the Cold Weather Strategy 2026/27 in the Dublin Region. The Cold Weather Strategy focuses on expanding current capacity to meet increasing demand for emergency accommodation whilst also providing a targeted response for people who are long-term rough sleeping.

Increase in emergency accommodation for singles / couples

In partnership with our service providers, we have increased capacity for singles and couples and these beds will be available on a phased basis throughout the winter months. As these beds come on stream, they will be made available as needed, depending on the demand for homeless services on any given night. Equally, they will provide vital capacity if an extreme weather event occurs. For all households assessed by a LA as requiring access to temporary accommodation, all residential services now operate on a 24 hours basis, with meals provided on site and/or cooking facilities. Total additional capacity added will be 130 beds. The permanent beds are operated on a 24-hour basis with meals provided onsite.

Enhanced services operational during cold weather conditions

Our services operate throughout the year to support people who are sleeping rough. During the cold weather period, services are enhanced to mitigate against the health risks that cold weather poses. The cold weather provides opportunities for more assertive engagement with long-term, entrenched rough sleepers and hard-to-reach groups, aimed at placing them in appropriate and long-term accommodation. Enhanced services operating for this cold weather period include:

- Dublin Street Outreach service provided by the Dublin Simon Community. The team provides a service 7am – 1am Mon- Fri and 8am – 1 am Saturday and Sunday.
- The Outreach Mobile Health Clinic, operated by Safetynet and funded by the HSE, delivers services three nights a week from 7pm (Tuesday & Thursday – The Mendicity Institution, Island Street, Dublin 8 and Wednesday at The Lighthouse, Pearse Street, Dublin 2) with the Dublin Outreach teams, to support rough sleepers with complex medical needs. This Outreach clinic offers a comprehensive primary health care service targeted at people who are experiencing homelessness in Dublin. Contact number: 01 8720185 (Dublin Outreach) and 087 6520225 (Safetynet)
- The DRHE, Dublin Simon Outreach Team, Housing First, the HSE and An Garda Síochána will continue to work closely together during the winter period with the same goal of improving outcomes for people who may be sleeping rough.
- The DRHE can activate an additional 130 beds during extreme weather conditions or adverse events. The DRHE Extreme Weather Protocol can be viewed on our website **here**.

General Information – Access to Services

If an individual / family is presenting as homeless for the first time in Dublin, their respective Local Authority will carry out a comprehensive assessment.

Dublin City Council Central Placement Service for singles and couples;
Tel: 01 *222 6944* Monday to Friday: 10am to 4pm. Email: homelesscps@dublincity.ie

Dublin City Council Central Placement Service for families;
Tel: *01 222 6977* Monday to Friday: 10am to 4pm Email: family.support@dublincity.ie

Fingal County Council Homeless Section
Tel *01 890 5090* Monday to Friday 9am to 4.30pm Email: homeless@fingal.ie

South Dublin County Council Homeless Section
Tel: *01 414 9364* Monday to Friday 9am to 5pm Email: sdcchomeless@sdublincoco.ie

Dún Laoghaire – Rathdown County Council Homeless Section
Tel: *01 205 4804* Monday to Friday 9am to 5pm Email: homeless@dlrcoco.ie

Homeless FREEPHONE 1800 707 707; for access to emergency accommodation out of hours for the Dublin Region - 10am to 10pm 7 days a week;

Housing Support Officers provide housing advice and move on options to families and individuals in emergency accommodation.
Tel: *01 222 6906* Monday to Friday: 10am to 4pm Email: housingsupport@dublincity.ie

Homeless HAP
Tel: *01 222 6955* Monday to Friday: 10am to 4pm Email: hap@dublincity.ie

Tenancy Protection Service – 1800 454 454

Dublin Street Outreach Service Tel: 01 872 0185 from 7am to 1am The DRHE, in partnership with Dublin Simon Outreach and other service providers, is assertively working on the streets, offering accommodation to rough sleepers. The teams are very familiar with the locations of people sleeping rough across the Dublin Region and persistently work with individuals to support them into emergency accommodation. This process can take time and multiple contacts, but the teams persevere with every person working to achieve a successful outcome.

The service operates **365 days a year, until 1am**. The Outreach Teams also ensure that people sleeping rough are linked with appropriate health services such as addiction and mental health services to prevent further rough sleeping.

Emergency accommodation is 24 hour, with food and shower facilities provided.

We would also continue to ask the public for their assistance during this time to let us know if they come across someone sleeping rough on our website here or call 01 872 0185 or via our free app Dublin City Rough Sleeper Alerts available on both Apple & Android Platforms

Dublin Region Homeless Executive Supported Services

Service Name	Opening Hours	Address	Contact Number	Services Offered	Charges
Focus Ireland Coffee Shop	**Food** **Mon, Tues, Thurs, Friday** 10.30am – 2.30pm 4pm – 6.30pm **Wednesday** 12pm – 2.30pm 4pm – 6.30pm **Saturday & Sunday** 10.30am – 2pm 4pm – 6.30pm **Advice and Information** **Monday to Thursday** 9am – 5pm by phone **Friday** 9am – 4pm **Mon, Tues, Thurs, Fri** In person appointments available	14a, Eustace Street, Temple Bar Dublin 2	01 6712555	Advice & Information	Low Cost
Capuchin Day Centre	**Food** **Monday – Saturday** 7:30am – 11:30pm 12.30pm – 3pm **Nurse** **Monday – Friday** 9am – 11.30am & 1pm – 3pm **GP Clinic** **Tuesday** 9am – 11.30 am **Tues-Thurs:** 1.30pm – 3pm **Dental Clinic** **Wednesday** 9.00am –11:30am **Friday** 1pm – 3pm **Chiropodist** **Friday** 9am – 11.30 am	Bow Street, Dublin 7	01 872 0770 01 873 3301	Medical Services, Food	No Charge
Merchants Quay Ireland	**Food** **Monday to Friday** 8am – 2pm & 2pm – 7pm **Sunday** 8am – 2pm **GP** **Monday to Friday** 9.30am – 11:30am & 1:30pm – 3.30pm **Nurse** **Monday to Friday** 8.45am – 4.30pm **Dentist** (appointment only) **Tues & Wed:** 9am – 4.30pm Extended Day Service (incl food) **Monday to Friday** 5.30pm – 7pm **MSIF** **Monday to Friday** 8:30am-12:30pm and 3pm-7pm **Saturday and Sunday** 12pm-7pm	Riverbank Open Access Centre, located at 13-14 Merchant's Quay, Dublin 8	01 524 0924 01 524 0160	Food & Showers, Advocacy, advice & Information, Medical Services	No Charge