

Cold Weather Strategy 2024/25

In the event of cold weather or any emergency event in Dublin, the Dublin Region Homeless Executive (DRHE) coordinates the response to homelessness on behalf of the four Dublin Local Authorities. In order to meet the increase in demand for homeless services and have the appropriate contingency plans in place for cold weather conditions, we are activating the Cold Weather Strategy 2024/25 in the Dublin Region. The Cold Weather Strategy focuses on expanding current capacity to meet increasing demand for emergency accommodation whilst also providing a targeted response for people who are long-term rough sleeping.

Increase in emergency accommodation for singles / couples

In partnership with our service providers, we have increased capacity for singles and couples and these beds will be available on a phased basis throughout the winter months. As these beds come on stream, they will be made available as needed, depending on the demand for homeless services on any given night. Equally, they will provide vital capacity if an extreme weather event occurs. For all households assessed by a LA as requiring access to temporary accommodation, all residential services now operate on a 24 hours basis, with meals provided on site and/or cooking facilities. Total additional capacity is 192 permanent beds (with an additional 150 becoming available in March 2025) and 82 extreme weather beds. The permanent beds are operated on a 24-hour basis with meals provided onsite.

Enhanced services operational during cold weather conditions

Our services operate throughout the year to support people who are sleeping rough. During the cold weather period, services are enhanced to mitigate against the health risks that cold weather poses. The cold weather provides opportunities for more assertive engagement with long-term, entrenched rough sleepers and hard-to-reach groups, aimed at placing them in appropriate and long-term accommodation. Enhanced services operating for this cold weather period include:

- Dublin Street Outreach service provided by the Dublin Simon Community. The team provides a service 7am – 1am Mon- Fri and 9am – 1 am Saturday and Sunday.
- The Outreach Mobile Health Clinic, operated by Safetynet and funded by the HSE, delivers services three nights a week from 7pm (Tuesday & Thursday – St. Michan’s Park, Dublin 7 and Wednesday at The Lighthouse, Pearse Street, Dublin 2) with the Dublin Outreach teams, to support rough sleepers with complex medical needs. This Outreach clinic offers a comprehensive primary health care service targeted at people who are experiencing homelessness in Dublin. Contact number: 018720185 (Dublin Outreach) and 0876520225 (Safetynet)
- The DRHE, Dublin Simon Outreach Team, Housing First, the HSE and An Garda Síochána will continue to work closely together during the winter period to assist people who may be sleeping rough.
- The DRHE can activate an additional 104 emergency beds during extreme weather conditions or adverse events. The DRHE Extreme Weather Protocol can be viewed on our website [here](#).

General Information – Access to Services

If an individual / family is presenting as homeless for the first time in Dublin, their respective Local Authority will carry out a comprehensive assessment.

Dublin City Council Central Placement Service for singles and couples;

Tel: 01 222 6944 Monday to Friday: 10am to 4pm.

Email: homelesscps@dublincity.ie

Dublin City Council Central Placement Service for families;

Tel: 01 222 6977 Monday to Friday: 10am to 4pm

Email: family.support@dublincity.ie

Homeless FREEPHONE 1800 707 707; for access to emergency accommodation out of hours for the Dublin Region - 10am to 10pm 7 days a week;

Housing Support Officers providing housing advice and move on options to families and individuals in emergency accommodation.

Tel: 01 222 6906 Monday to Friday: 10am to 4pm

Email: housingsupport@dublincity.ie

Homeless HAP

Tel: 01 222 6955 Monday to Friday: 10am to 4pm

Email: hap@dublincity.ie

Fingal County Council Homeless Section

Tel 01 890 5090 Monday to Friday 9am to 4.30pm

Email: homeless@fingal.ie

South Dublin County Council Homeless Section

Tel: 01 414 9364 Monday to Friday 9am to 5pm

Email: sdchomeless@sdblincoco.ie

Dún Laoghaire – Rathdown County Council Homeless Section

Tel: 01 205 4804 Monday to Friday 9am to 5pm

Email: homeless@dlrcoco.ie

Tenancy Protection Service – 1800 454 454

Dublin Street Outreach Service Tel: 01 872 0185 from 7am to 1am The DRHE in partnership with Dublin Simon Outreach and PMVT Intake team are assertively working on the streets offering accommodation to all rough sleepers. The teams are very familiar with the locations of people sleeping rough across the Dublin Region and persistently work with individuals to support them into emergency accommodation. This process can take time and multiple contacts, as some people do not want to engage but the teams persevere with every person working to achieve a successful outcome.

The service operates **365 days a year, until 1am**. The Outreach Teams also ensure that people sleeping rough are linked with other appropriate health services such as addiction and mental health services to prevent further rough sleeping. PMVT's Housing First Intake team links rough sleepers to permanent accommodation with long-term supports.

All emergency accommodation is now 24 hour, with food and shower facilities provided.

We would also continue to ask the public for their assistance during this time to let us know if they come across someone sleeping rough on our website [here](#) or call 01 872 0185 or via our free app Dublin City Rough Sleeper Alerts available on both Apple & Android Platforms

Dublin Region Homeless Executive Supported Services

Service Name	Opening Hours	Address	Contact Number	Services Offered	Charges
Focus Ireland Coffee Shop	<p>Food <u>Mon, Tue, Thurs, Friday</u> 10.30am – 2.30pm 4pm – 6.30pm <u>Wednesday</u> 12pm – 2.30pm 4pm – 6.30pm <u>Saturday & Sunday</u> 10.30am – 2pm 4pm – 6.30pm Advice and Information <u>Monday to Thursday</u> 9am – 5pm by phone <u>Friday</u> 9am – 4pm <u>Mon, Tues, Thurs, Fri</u> In person appointments available</p>	15, Eustace Street, Dublin 2	01 6712555	Advice & Information Food, Coffee	Low Cost
Capuchin Day Centre	<p>Food <u>Monday – Saturday</u> 8am – 12.30pm 12.30pm – 3.30pm <u>Wednesday</u> 8am to 11.30am (food parcels) Nurse <u>Monday – Friday</u> 9am – 11.30 am & 1.30pm – 3pm Doctor <u>Tues, Thurs</u> 9am – 11.30 am & 1.30pm – 3pm <u>Wed:</u> 1.30pm – 3pm Dental Clinic <u>Wednesday</u> 9.00am – 1.00pm <u>Friday</u> 1.30pm – 3pm (alternates Fridays with optician) Chiropodist <u>Friday</u> 9am – 11.30 am</p>	Bow Street, Dublin 7	01 872 0770 01 873 3301	Medical Services, Food	No Charge
Merchants Quay Ireland	<p>Food <u>Monday to Friday</u> 8am – 12.30pm & 2pm – 5.30pm <u>Sunday</u> Breakfast: 9.15am – 10.30am Dinner: 11am – 1.15pm Harm Reduction <u>Monday to Friday</u> 8am – 1pm & 2pm – 7pm <u>Sunday</u> 8am – 1.30pm GP <u>Monday to Friday</u> 9.30am – 11:30am & 1:30pm – 3.30pm Nurse <u>Monday to Friday</u> 9.30am – 4.15pm Dentist (appointment only) <u>Tues & Wed:</u> 9am – 4.30pm Extended Day Service (incl food) <u>Monday to Friday</u> 5.30pm – 7pm</p>	13 Merchants Quay, Dublin 8	01 524 0924 01 524 0160	Food & Showers, Advocacy, advice & Information, Medical Services	No Charge
Dublin Simon Soup Run	<p>365 days 7.30pm – 9.30pm (breakfast run on Wednesday & Friday before 8am)</p>	City Centre: mobile service	01 872 8105	Food	No charge

Services funded through DRHE

The NGO/Charity sector are funded under Section 10 to provide and manage homeless facilities in the Dublin Region.

Table A: List of Funded NGO/Charity Organisations and their services

Organisation		Type of Services
1	Peter McVerry Trust	26 facilities for accommodating families, couples and single households. Housing First
2	Dublin Simon	11 facilities for accommodating single households. Visiting Tenancy Support Service/ Slí Dublin Outreach Service
3	Depaul Trust	11 facilities for accommodating families, couples and single households. Migrant team which provides visiting supports to emergency accommodation
4	Crosscare	7 facilities for families, couples and single households Housing Advice and Information Service Refugee Information Service
5	The Salvation Army	7 facilities for family and single accommodation.
6	Focus Ireland	4 facilities for accommodating families and single households Prevention Families Homeless Action Team & Visiting Supports Focus Ireland Coffee Shop & Advice Centres
7	Respond	5 facilities for accommodating families.
8	Novas	4 facilities for accommodating families and single households.
9	Sophia	5 facilities for accommodating families and couples. Visiting supports.
10	Merchants Quay Ireland	Day service Take Away Food/ Harm Reduction/ GP & Nurse
11	Threshold	Tenancy Advice services Online/ Phone
12	Capuchin Day Centre	Food Centre. Take Away food / Baby Supplies/ GP & Nurse
13	Óglaigh Naisunta na hÉireann	1 facility for accommodating single households
14	Hail Housing	Visiting Mental Health Supports
15	Anew	1 facility for accommodating pregnant women
16	Barka	Migrant service - voluntary repatriation and advice.
17	Cuan Mhuire	1 facility for accommodating single households with supports
18	Paddy McGrath Housing	Long term Supported Accommodation for single households
19	Ana Liffey Project	Inreach Support to PEA