

November 2021

Cold Weather Strategy 2021 / 22

In the event of cold weather or any emergency event in Dublin, the Dublin Region Homeless Executive (DRHE) coordinates the response to homelessness on behalf of the four Dublin Local Authorities. In order to meet the increase in demand for homeless services and have the appropriate contingency plans in place for cold weather conditions, we are activating the Cold Weather Strategy 2021/ 22 in the Dublin Region. The Cold Weather Strategy, focuses on expanding current capacity to meet increasing demand for emergency accommodation whilst also providing a targeted response for people who are long-term rough sleeping.

Increase in emergency accommodation for singles / couples

In partnership with our service providers, we have increased capacity for singles and couples and these beds will be available on a phased basis throughout the winter months. As these beds come on stream, they will be triggered as needed, depending on the demand for homeless services on any given night. Equally, they will provide vital capacity if an extreme weather event occurs. All residential accommodation for families and singles is now operated on a 24 hours basis, with meals provided on site. Total new capacity is 316 beds (198 permanent beds, 78 temporary and 40 extreme weather beds), however when the loss of other beds planned for Q4 2021 is factored in, the **net increased capacity is 246** for the Cold Weather period.

Number of additional Beds		Cold Weather Strategy 2021/22
Number of beds	P/T	Status
60	<i>Permanent</i>	Operational October & November 2021
22 female beds	<i>14 Permanent & 8 Temporary</i>	Operational November 2021
20	<i>Permanent</i>	Operational Q1 2022
74	<i>Permanent</i>	Operational December 2021
70	<i>Temporary</i>	Operational November 2021
30	<i>Permanent</i>	Operational October 2021
40+	<i>Temporary</i>	As required in extreme weather

All emergency accommodation is provided on a rolling, 24-hour access basis, with meals provided on site. We continue to work in partnership with the HSE on implementing all COVID public health guidelines.

Enhanced services operational during cold weather conditions

Our services operate throughout the year to support people who are sleeping rough. During the cold weather period, services are enhanced to mitigate against the health risks that cold weather poses. The cold weather provides opportunities for more assertive engagement with long-term, entrenched rough sleepers and hard-to-reach groups, aimed at placing them in appropriate and long-term accommodation. Enhanced services operating for this cold weather period include:

- Dublin Street Outreach service provided by the Dublin Simon Community. The team provides a service 7am – 1am Mon- Fri and 9am – 1 am Saturday and Sunday. Additional staff resources will be available during extreme cold weather periods.
- The Outreach Mobile Health Clinic, operated by Safetynet and funded by the HSE, delivers services three nights a week with the Dublin Outreach teams & the Housing First Intake team, to support rough sleepers with complex medical needs. This Outreach clinic offers a comprehensive primary health care service targeted at people who are experiencing homelessness in Dublin.
- The DRHE, Dublin Simon Outreach Team, Housing First, the HSE and An Garda Síochána will continue to work closely together during the Winter period with the same goal of improving outcomes for people who may be sleeping rough;
- The DRHE has 40+ emergency beds that can be activated during extreme weather conditions or adverse events. The DRHE Extreme Weather Protocol can be viewed on our website www.homelessdublin.ie

We would also continue to ask the public for their assistance during this time to let us know if they come across someone sleeping rough at
<https://www.homelessdublin.ie/homeless/i-am-rough-sleeping/report-rough-sleeper>

T 01 872 0185 or via our free app Dublin City Rough Sleeper Alerts available on both Apple & Android Platforms,

General Information – Access to Services

If an individual / family is presenting as homeless for the first time in Dublin, their respective Local Authority will carry out a comprehensive assessment.

Dublin City Council Central Placement Service for singles and couples;

Tel: 01 - 222 6944 Monday to Friday: 10am to 4pm. Email: homelesscps@dublincity.ie

Dublin City Council Central Placement Service for families;

Tel: 01 222 6977 Monday to Friday: 10am to 4pm Email: family.support@dublincity.ie

Homeless FREEPHONE 1800 707 707; for access to emergency accommodation out of hours for the Dublin Region - 10am to 10pm 7 days a week;

Housing Support Officers providing housing advice and move on options to families and individuals in emergency accommodation.

Tel: **01 222 7437** Monday to Friday: 10am to 4pm Email: housingsupport@dublincity.ie

Homeless HAP

Tel: 01 222 6955 Monday to Friday: 10am to 4pm Email: homelesshap@dublincity.ie

Fingal County Council Homeless Section

Tel 01 890 5090 Monday to Friday 9am to 4.30pm Email: homeless@fingal.ie

South Dublin County Council Homeless Section

Tel: 01 414 9364 Monday to Friday 9am to 5pm Email: sdcchomeless@sdblincoco.ie

Dún Laoghaire – Rathdown County Council Homeless Section

Tel: 01 205 4804 Monday to Friday 9am to 5pm Email: homeless@dlrcoco.ie

Dublin Outreach Tel: 01 872 0185 from 7am to 1am, operating 365 days of the year

Tenancy Protection Service – 1800 454 454

***Dublin Street Outreach Service Tel: 01 872 0185 from 7am to 1am** The DRHE in partnership with Dublin Simon Outreach and PMVT Intake team are assertively working on the streets offering accommodation to all rough sleepers. The teams are very familiar with the locations of people sleeping rough across the Dublin Region and persistently work with individuals to support them into emergency accommodation. This process can take time and multiple contacts, as some people do not want to engage (for whatever reasons) but the teams persevere with every person working to achieve a successful outcome.

The service operates **365 days a year, until 1am**. The Outreach Teams also ensure that people sleeping rough are linked with other appropriate health services such as addiction and mental health services to prevent further rough sleeping. PMVT's Housing First Intake team links rough sleepers to permanent accommodation with long-term supports.

All emergency accommodation is now 24 hour, with food and shower facilities provided.

Dublin Region Homeless Executive Supported Services

Service Name	Opening Hours	Address	Contact Number	Services Offered	Charges
Focus Ireland Coffee Shop	<p>Food Mon, Tue, Thurs, Friday 10.30am – 12pm Breakfast 12pm – 2.30pm Dinner 4pm – 6.30pm Dinner</p> <p>Wednesday 12pm – 2.30pm Dinner 4pm – 6.30pm Dinner</p> <p>Saturday & Sunday 10.30am – 12pm Breakfast 12pm – 2.30pm Dinner 4pm – 6.30pm Dinner</p> <p>Advice and Information: Monday to Friday 9am – 5pm by phone</p> <p>Mon, Tues, Thurs, Fri In person appointments available</p>	15, Eustace Street, Dublin 2	01 6712555	Advice & Information Food, Coffee	Low Cost
Capuchin Day Centre	<p>Food Monday – Saturday Breakfast 8.30 – 11.30 (takeaway)</p> <p>Dinner 12.30 – 3.30 (takeaway)</p> <p>Wednesday 8am to 11.30am (food hampers)</p> <p>Doctors Clinic Tuesday 9am – 11.30 am & 1pm – 3pm</p> <p>Wednesday & Thursday 1pm – 3pm</p> <p>Dental Clinic Wednesday 9.30am – 11.30am Friday 1pm – 3pm</p> <p>Chiropodist Friday 9am – 11.30 am</p>	Bow Street, Dublin 7	01 872 0770	Medical Services, Food	No Charge

Merchants Quay Ireland	<p>Food Monday to Friday 8am – 2pm (Takeaway) 3pm – 8.30pm (Takeaway)</p> <p>Sunday 9am – 2pm (Takeaway)</p> <p>Harm Reduction Monday to Friday 8am - 8.30pm</p> <p>GP Monday to Friday 2pm – 4.30pm</p> <p>Nurse Monday to Friday 9am – 5pm</p>	Riverbank, Dublin 8	01 524 0923	Food & Showers, Advocacy, advice & Information, Medical Services	No Charge
Extended Day Service	Monday to Friday 5.30pm – 8.15pm (B/H)	12-14 Merchants Quay, D8	01 5240927/ 01 5240924	Food, Harm Reduction	No Charge
Dublin Simon Soup Run	365 days 7.30pm – 9.30pm	City Centre: mobile service	01 8720185	Food	No charge
PMVT- Berkley Street Day Service	Monday to Friday 10am – 4pm *Service due to expand provision in 2022	12- 13 Berkley Street, D7	087 2477117 087 4341668	Providing Keyworking, one-to-one brief intervention and addiction & homeless supports. Open on appointment and drop-in basis	

Services funded through DRHE

The NGO/Charity sector are funded under Section 10 to provide and manage homeless facilities in the Dublin Region. In total 21 service providers, provide 114 services across the Dublin Region.

Table A below sets out the type of services that each NGO/Charity body provides for and on behalf of the DRHE.

Table A: List of Funded NGO/Charity Organisations and their services

Organisation		Type of Services
1	Peter McVerry Trust	21 facilities for accommodating families and single households. Housing First Stabilisation
2	Dublin Simon	11 facilities for accommodating single households. Visiting Tenancy Support Service/ Slí Dublin Outreach Service
3	Depaul Trust	11 facilities for accommodating single households and couples. Migrant team which provides visiting supports to emergency accommodation
4	Crosscare	7 facilities for single and family accommodation Housing Advice Service Refugee Information Service
5	The Salvation Army	7 facilities for family and single accommodation.
6	Focus Ireland	3 facilities for accommodating families and singles Prevention Families Homeless Action Team & Visiting Supports Focus Ireland Coffee Shop & Advice Centres
7	Respond	5 facilities for accommodating families.
8	Novas Initiative	4 facilities for accommodating families.
9	Sophia	5 facilities for accommodating families. Visiting supports.
10	Merchants Quay Ireland	Day services Take Away Food/ Harm Reduction/ GP & Nurse
11	Threshold	2 Tenancy Advice services Online/ Phone
12	Sons of Divine Providence	1 facility for accommodating families
13	Capuchin Day Centre	Food Centre. Take Away food / Baby Supplies/ GP & Nurse
14	Óglaigh na hÉireann	1 facility for accommodating singles
15	Hail Housing	Visiting Mental Health Supports
16	Anew	1 facility for accommodating pregnant women
17	Barka	Migrant voluntary repatriation and advice.
18	Cuan Mhuire	1 facility for accommodating singles with supports
19	Paddy McGrath Housing	Long term Supported Accommodation
20	Ana Liffey Project	Drugs & Inreach Project
21	Coolmine TC	1 facility for accommodating singles with supports

