

29<sup>th</sup> January 2019

***Dublin Region Homeless Executive activates Extreme Weather Protocol in response to Status Yellow Weather Warning***

The Dublin Region Homeless Executive (DRHE) leads the response to ensure homeless persons at risk are sheltered for the duration of any extreme weather event. In conjunction with our partners in homeless services and the other Dublin Local Authorities, we have developed contingency plans that can be implemented during extreme weather conditions or adverse events.

A Yellow Weather Warning indicates that the weather is not threatening to the general population but can pose risk for people exposed to the weather. The DRHE is fully aware of the potential impact that this type of weather can have on people sleeping rough. Accordingly, the Status Yellow Weather Warning response has been activated.

- Extra contingency beds are ready for use for the duration of the Yellow weather warning, these beds are additional to the 250+ beds that became operational in 2018;
- Housing First teams are continuing to deliver a targeted response to people who are long-term rough sleeping and people who may not be in regular contact with services;
- A contingency emergency response is already in place for any family who may be at risk of sleeping rough at night.

Bed capacity and increases in demand for accommodation are consistently monitored throughout the day and night by staff in the DRHE. At times, full capacity is reached early in the night, but beds become available at later stages due to bookings not being utilised.

We are asking the public to let us know if they see a person sleeping rough in the Dublin region at this link:

<https://www.homelessdublin.ie/report-rough-sleeper>

## *General Information – Access to Services*

If an individual / family is presenting as homeless for the first time in Dublin, their respective Local Authority will carry out a comprehensive assessment.

- **Dublin City Council** - The Central Placement Service is available during the day in Parkgate Hall, 6-9 Conyngham Road, Dublin 8 from 10.00am to 4.00pm Monday to Friday for individuals and families presenting as homeless in the Dublin City Council area. FREEPHONE: 1800 707 707 Monday to Friday 2.00pm – 4.00pm (Dublin City Council only) Email: [homelesscps@dublincity.ie](mailto:homelesscps@dublincity.ie)
  
- **Fingal County Council** - Homeless Section, Civic Offices, Grove Road, Blanchardstown, Dublin 15. Open Monday-Friday: 9.30am – 12.30pm. Telephone: 01 890 5090 Monday to Friday: 9.00am – 4.30pm. Email: [homeless@fingalcoco.ie](mailto:homeless@fingalcoco.ie)
  
- **South Dublin County Council** Homeless Section - County Hall, Tallaght, Dublin 24. Open Monday-Friday: 10.00am – 12.00pm. Telephone: 01 414 9364 Monday to Friday: 9.00am – 5.00pm. Email: [sdcchomeless@sdublincoco.ie](mailto:sdcchomeless@sdublincoco.ie)
  
- **Dún Laoghaire-Rathdown County Council** Homeless Section - County Hall, Marine Road, Dún Laoghaire. Open Monday-Friday: 10.00am – 4.00pm. Telephone: 01 205 4804 Monday to Friday: 9.00am – 5.00pm. Email: [homeless@dlrcoco.ie](mailto:homeless@dlrcoco.ie)
  
- For access to emergency accommodation out of hours contact **Homeless FREEPHONE 1800 707 707**, Monday to Friday 4.30pm to 2.00am Saturday and Sunday from 10.00am to 2.00am
  
- Housing First Intake Service – 086 813 9015
  
- Tenancy Protection Service – 1800 454 454
  
- Dublin Placefinders Service & Housing Assistance Payment (HAP) for homeless households – 01 222 6804
  
- If a member of the public would like to make Dublin's Housing First Service aware of a person sleeping rough in the Dublin region, please contact us at:-  
<https://www.homelessdublin.ie/report-rough-sleeper>

## Dublin Region Homeless Executive - Support Services

Service Name	Opening Hours	Address	Tel no	Services Offered	Charges
<b>St. Brigid's Food Centre</b>	Mon – Fri: 12 – 2pm <b>Closed Saturday and Sundays &amp; bank holidays</b>	Holles Row Dublin 2	6765707	Food	€3
<b>Crosscare, Community Cafe</b>	Mon – Fri:- 12 – 2pm	Eblana Ave, Dun Laoghaire, Co. Dublin	4123602	Food	€3
<b>Focus Ireland Coffee Shop</b>	Mon, Tues, Thurs, Fri 11am - 3.30pm Wed: 11.30am – 3.30pm Sat & Sun: 11.30am – 3pm	15 Eustace Street Dublin 2	6712555	Advice & Information	Low Cost
<b>St. Joseph's Penny Dinners</b>	Mon-Fri: 12noon – 1.30pm <b>Closed weekends</b>	67 Avondale House, Nth Cumberland St Dublin 1	8743297	Food	€1 optional
<b>St Agatha's Food Centre</b>	Mon – Fri 12-2pm	35 Portland Row, D1	8555577	Food	€3
<b>Capuchin Day Centre</b>	Mon – Sat 7am - 11.30am; 1pm -3.30pm (School days) (Holidays till 3pm) <b>Closed Sundays</b>	Bow St, Dublin 7	8720770	Medical Services Food	No charge
<b>Missionaries of Charity</b>	Sundays (only) 3pm – 5pm	223 South Circular Rd Dublin 8	4540163	Food	No Charge
<b>Mendicity Institution Trust</b>	Mon-Fri: 9am - 9.30am 10.30am - 1pm (Lunch) Sat: (Brunch) 10am - 11am	Island St, Dublin 8	6773308	Food, Advice & Information East European speakers on staff	No charge
<b>Merchants Quay Ireland</b>	Mon - Fri: 8am - 9.30am breakfast Mon, Tue, Wed and Fri: 9.30am-12.30pm - contacts and advocacy <b>Closed Thursdays between 9.30am - 1.45pm for staff training.</b> open every afternoon 1.45-5.00pm Sundays: 8am - 9.30am breakfast; 11am - 1pm dinner service	Riverbank, Dublin 8	5240923	Food & Showers Advocacy, advice and information Medical Services	Opening at 10pm for Yellow Warning
<b>Extended Day Service</b>	Mon – Fri 5.30pm – 8.15pm b/h	13-14 Merchants Quay, Dublin 8	5240927/ 5240924	Food Harm Reduction	No Charge
<b>Guild of the Little Flower</b>	Breakfast – 9am to 10.30am Lunch/Dinner – 12 noon to 1.15pm (Doors open at 11.30am). Laundry – 9am to 2PM.	11 Meath Street, Dublin 8	453 6621	Laundry Service for a fee	Low Cost
<b>Dublin Simon Soup Run</b>	365 days 7.30 - 9.30pm	City Centre: Not specific address- mobile service	089 418 074 089 446105 8720185	Food	

### First opening hours:

**Capuchin Day Centre:** Mon – Sat: 7am - 11.30am

**Merchants Quay Ireland:** Sundays: 8am - 9.30am