

12th November 2019

Cold Weather Strategy 2019

The Dublin Region Homeless Executive (DRHE) coordinates the responses to homelessness on behalf of the four Dublin Local Authorities. In order to meet the increase in demand for homeless services and have the appropriate contingency plans in place for cold weather conditions, we are activating the Cold Weather Strategy 2019 in the Dublin Region.

The Cold Weather Strategy is a dual approach, focusing on expanding current capacity to meet increasing demand for emergency accommodation and providing a targeted response for people who are long-term rough sleeping and people reluctant to engage with homeless services.

Increase in emergency accommodation for singles / couples

In partnership with a range of service providers, we will have increased capacity for singles and couples by **342** permanent beds and **20** temporary beds by the end of December 2019. 186 permanent and 20 temporary beds are already in place, with the additional 156 beds becoming operational on a phased basis during November and December 2019.

No. of beds	P / T	Status
138	Permanent	Operational June, 2019
48	Permanent	Operational October, 2019
20	Temporary	Operational October, 2019
156	Permanent	Operational on a phased basis Nov & Dec 2019

Enhanced services operational during cold weather conditions

Our services operate throughout the year to support people sleeping rough. During the cold weather period, services are increased and enhanced to mitigate against the health risks that cold weather poses. The cold weather provides opportunities for more assertive engagement with long-term, entrenched rough sleepers and hard-to-reach groups, aimed at placing them in appropriate and long-term accommodation. Enhanced services operating for this cold weather period include:

- Dublin Street Outreach* service provided by the Dublin Simon Community and the DRHE's rough sleeper support team have increased their staffing for the cold weather period, to enable broader engagement with people sleeping rough across the Dublin Region;
- Contingency placements are already in place for any family that presents in need of a crisis placement. These emergency placements are managed through our dedicated Family Support Team @ 01 222 6977;
- The Out Reach Mobile Health Clinic operated by Safetynet Primary Care delivers weekly services with the Dublin Outreach teams & the Housing First Intake team to support rough sleepers with complex medical needs;
- Arrangements are in place between the DRHE, the Gardaí, Dublin Outreach, Housing First, Central Placement Service and the HSE with a view to improving outcomes for people that may be sleeping rough;
- The DRHE has a range of rapid emergency beds and support measures that can be activated during extreme weather conditions or adverse events.

****Additional Information***

Dublin Street Outreach Service Ph: 01 872 0185 from 7am to 1am

Dublin Outreach is an assertive street outreach service provided by Dublin Simon Community on behalf of the Dublin Region Homeless Executive. The team work with people sleeping rough to support them into temporary homeless accommodation, 365 days a year.

The team are very familiar with the locations of people sleeping rough across the Dublin Region and work persistently with individuals to support them into emergency accommodation. This process can take time and multiple contacts, but the teams persevere with every person working to achieve a successful outcome.

For further information: Bevin Herbert, Communications DRHE: bevin.herbert@dublincity.ie

General Information – Access to Services

If an individual / family is presenting as homeless for the first time in Dublin, their respective Local Authority will carry out a comprehensive assessment.

- **Dublin City Council** - The Central Placement Service is available during the day in Parkgate Hall, 6-9 Conyngham Road, Dublin 8 from 10.00am to 4.00pm Monday to Friday for individuals and families presenting as homeless in the Dublin City Council area. FREEPHONE: 1800 707 707 Monday to Friday 2.00pm – 4.00pm (Dublin City Council only) Email: homelesscps@dublincity.ie
- **Fingal County Council** - Homeless Section, Civic Offices, Grove Road, Blanchardstown, Dublin 15. Open Monday-Friday: 9.30am – 12.30pm. Telephone: 01 890 5090 Monday to Friday: 9.00am – 4.30pm. Email: homeless@fingalcoco.ie
- **South Dublin County Council** Homeless Section - County Hall, Tallaght, Dublin 24. Open Monday-Friday: 10.00am – 12.00pm. Telephone: 01 414 9364 Monday to Friday: 9.00am – 5.00pm. Email: sdchomeless@sdblincoco.ie
- **Dún Laoghaire-Rathdown County Council** Homeless Section - County Hall, Marine Road, Dún Laoghaire. Open Monday-Friday: 10.00am – 4.00pm. Telephone: 01 205 4804 Monday to Friday: 9.00am – 5.00pm. Email: homeless@dlrcoco.ie
- For access to emergency accommodation out of hours contact **Homeless FREEPHONE 1800 707 707**, Monday to Friday 4.30pm to 2.00am Saturday and Sunday from 10.00am to 2.00am

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- **Dublin Street Outreach Service 01 872 0185 from 7am to 1am**
 - Tenancy Protection Service – 1800 454 454
 - Dublin Placefinders Service & Housing Assistance Payment (HAP) for homeless households – 01 222 6804

**We have a facility for the public
to report rough sleeping.**

If you see anyone sleeping rough in the Dublin
Region please report it to

www.homelessdublin.ie/report-rough-sleeper

Dublin Region Homeless Executive - Support Services

Service Name	Opening Hours	Address	Tel no	Services Offered	Charges
Crosscare, Community Cafe	Mon – Fri:- 12 – 2pm	Eblana Ave, Dun Laoghaire, Co. Dublin	01 4123602	Food	€3
Focus Ireland Coffee Shop	Mon, Tues, Thurs, Fri 10.30am-2.30pm 4.30pm-6.30pm Wed: 12.00pm-2.30pm 4.30pm-6.30pm Sat & Sun 10.30am-2.30pm 4.30pm-6.30pm	15 Eustace Street, Dublin 2	01 6712555	Advice & Information, Food, Coffee	Low Cost
St. Joseph's Penny Dinners	Mon-Fri: 12.00pm – 1.00pm Closed weekends	67 Avondale House, Nth Cumberland St Dublin 1	01 8743297	Food	€1 optional
St Agatha's Food Centre	Mon – Fri 12.00pm - 2.00pm	35 Portland Row, Dublin 1	01 8555577	Food	€3
Capuchin Day Centre	Mon – Sat Breakfast 7am - 11.30am; Lunch 12.45pm -3.30pm (School days) (Holidays till 3pm) Closed Sundays	Bow St, Dublin 7	01 8720770	Medical Services, Food	No charge
Missionaries of Charity	Sundays (only) 3pm – 5pm	223 South Circular Rd. Dublin 8	01 4540163	Food	No Charge
Merchants Quay Ireland	Mon - Fri: 8.00am - 9.30am Breakfast Mon, Tue, Wed and Fri: 9.30am-12.30pm - contacts and advocacy Closed Thursdays between 9.30am - 1.45pm for staff training. Open every afternoon 1.45pm-5.00pm Extended Day Service Mon-Fri 5.00pm- 8.00pm Sundays: 8am - 9.30am breakfast; 11.00am – 1.00pm Dinner service	Riverbank, Dublin 8	01 5240923	Food & Showers, Advocacy, advice and information Medical Services	No Charge
Extended Day Service	Mon – Fri 5.30pm – 8.15pm b/h	13-14 Merchants Quay, Dublin 8	01 5240927/ 01 5240924	Food, Harm Reduction	No Charge
Guild of the Little Flower	Breakfast – 9.00am to 10.30am Lunch/Dinner – 12.00pm to 1.15pm (Doors open at 11.30am). Laundry – 9am to 3.00pm.	11 Meath Street, Dublin 8	01 453 6621	Laundry Service for a fee	Low Cost
Anna Liffey Drug Project	Mon – Fri 9.45am – 12.00pm	51 Middle Abbey Street, Dublin1	1800 786 828		
Dublin Simon Soup Run	365 days 7.30 - 9.30pm	City Centre: Not specific address-mobile service	01 8720185	Snack, Advice & Information	No Charge

First opening hours:

Capuchin Day Centre: Mon – Sat: 7am - 11.30am

Merchants Quay Ireland: Sundays: 8am - 9.30am